

MANDATORY FRAUD, WASTE AND ABUSE TRAINING

The Office of Inspector General (OIG) and the Medicaid and CHIP Services Department will provide a **mandatory** training specifically for managed care organizations (MCOs) and dental maintenance organizations (DMOs) regarding Medicaid fraud, waste, and abuse as required by Texas Government Code §531.105 and the Uniform Managed Care Contract Section 8.1.19 Fraud, Waste, and Abuse. This is a train-the-trainer session designed for executive and essential personnel such as supervisors and educators who are responsible for training employees. MCOs and DMOs should send staff who (1) are directly involved in the decision-making and administration of the fraud and abuse detection program within the MCO/DMO and (2) supervise or train staff in the following areas: data collection, provider enrollment or disenrollment, encounter data, claims processing, utilization review, appeals or grievances, quality assurance, and marketing.

This training will be conducted as a webinar. The training will consist of an overview of the reporting responsibilities and contractual requirements, as well as a brief background of fraud, waste, and abuse and how to report it, including possible penalties.

Upon completion of the training, each MCO/DMO will be responsible for ensuring all staff and contractors who are involved in the processing and approval of Medicaid claims receive fraud, waste, and abuse training annually based on information provided in the training.

Date: Wednesday, November 17, 2016

Time: 10:00 a.m. - 12:00 p.m. (CST)

Please click [here](#) to register for the mandatory Fraud, Waste, and Abuse training scheduled to be conducted via GoToWebinar®.

After registering, you will receive a confirmation email containing details and instructions to join the webinar. You will also have the option to add the invite to your calendars. Please save the registration confirmation and mark your calendars accordingly.

Please share this invitation with all staff responsible for attending the annual Fraud, Waste, and Abuse training.